

बिरसा मुंडा ट्रायबल युनिवर्सिटी Birsa Munda Tribal University

राजपिपला, जि. नर्मदा Rajpipla, Dist. Narmada Established by Tribal Development Department, Govt. of Gujarat

School of Commerce B.Com. Programme

Subject Code & Subject Name: BC02AECC02 Business Communication Skills

Teaching and Evaluation Scheme:

Teaching Scheme	Examination Scheme		
Credits	Component Weightage		
	CCE	S	EE
L T P Total	TH PWE	TH	PWE
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Programme Name	B.Com.
Semester	Semester II
Course Code	BC02AECC02
Course Title	Business Communication Skills
Course Content Type (Th./Pr.)	Theory
Course Credit	2
Sessions+ Lab. Per Week	744 227
Total Teaching/Lab. Hours	30 Hours
* 2 Laboratory = 1 Session	
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Learning Objectives

- To develop advanced communication skills tailored for commerce and management contexts.
- To enhance proficiency in business writing and professional correspondence.
- To improve public speaking and presentation skills for professional settings.

Prerequisites (if any)

Learning Outcomes

On the Completion of this course, students will able to:

- Demonstrate advanced written and verbal communication skills.
- Produce professional business documents and correspondence.
- Deliver effective presentations and engage in professional discussions.





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UNIT	TOPIC/SUB-TOPIC	TEACHING HOURS
I	 Unit I: Advanced Business Writing Professional Correspondence: Writing Effective Emails, Memos, and Letters Report Writing: Structure, Format, and Style 	15
II	 Unit II: Professional Communication and Presentations Presentation Skills: Planning, Structuring, and Delivering Presentations Meeting Skills: Conducting and Participating in Professional Meetings Negotiation Skills: Strategies and Techniques for Effective Negotiation 	15

Reference Books

- Bovee, Courtland L., and John V. Thill. Business Communication Today. Pearson.
- Guffey, Mary Ellen, and Dana Loewy. Essentials of Business Communication. Cengage Learning.
- Lehman, Carol M., and Debbie D. DuFrene. Business Communication. Cengage Learning.
- Locker, Kitty O., and Stephen Kyo Kaczmarek. Business Communication: Building Critical Skills. McGraw-Hill Education.

L:: Lecture, T:: Tutorial, P::Practical

CCE::Continuous and Comprehensive Evaluation

(CCETheory includes Mid Semester Examination, Assignment, MCQ quizzes, Seminar, Reflective notes, class participation, case analysis and presentation, slip tests (announced/surprised), attendance etc. or any combination of these)

PWE::Practical Work Examination

(PWE includes Laboratory practical work, project work, viva simulation exercise work etc.)

SEE::Semester End Evaluation

